INTL MOVE International Movers
www.intlmove.com
16980 NE 19th Ave. North Miami Beach, FL 33162
305.944.0400 800.583.0010 305.944.0959

TERMS AND CONDITIONS - FCL DOOR TO PORT

Services Included
Basic disassembly of furniture
Full packing (box packing and furniture wrapping)
Loading, bracing and securing
Transportation to port of export
File processing and documentation fee
Electronic Export Information (AES/EEI)
Terminal Handling Charge (THC) at origin
Ocean freight
Shipping documentation

Insurance is optional for an additional charge of: 2.5% of declared value (DV) + $75

Services not included:
Crating, Special Customs Inspection, Quarantine, X-Ray, Fumigation, Parking Fees, Ports / NVOCC Charges, Container Detention, Demurrages, Fuel Surcharge, THC (Terminal handling charges) at destination, Shuttles, Delivery to offshore islands or remote rural areas.

Additional charges will apply to: Inaccessible entry, Stairs (over 1st floor), Elevator, Heavy Load and a Long Carry

Services and charges described herein are subject to:

- Storage must be paid for in advance, per month or part of, at **$0.5 per CFT** or the Service Provider charge plus 20% whichever is greater. A one time In/Out fee will be charged at **$0.5 per CFT** or the Service Provider charge plus 20% whichever is greater
- If container loading is performed as a live load, 2 free hours of load time are allowed by trucker before detention charges are assessed.
- All Ship Line and NVOCC rates are subject to GRI (General Rate Increase) or rate update
- All terms and conditions as per IntlMOVE Bill of Lading

Customs Clearance
This Order for Service is for **Door to Port**; all Customs Clearing is excluded and must be arranged and done by the customer

Transit Time
Intlmove and its agents shall not be held liable for delay or additional cost caused by highway obstruction, any delay caused by breakdown or mechanical defects of vehicles or equipment, cancellation of service to or from port which will necessitate rerouting, nor shall **Intlmove** and its agents be bound to transport by any particular schedule, means, vehicle or otherwise than with reasonable dispatch. The transit time is not guaranteed. The learned transit time may be influenced by **Intlmove** and its agents for profit logistics planning, as well as, government agencies worldwide, their procedures and regulations (Customs, etc), strikes, or the unexpected such as natural disaster, or war conditions.

Pick Up Agent (PUA) and Final size of shipment
Your **PUA** will contact you prior to your move date to verify your information and to finalize your pick up. We will email, to you, your PUA contact information. No payment should be handed to your PUA unless we authorize it in writing. The **PUA** will pick up any volume of household goods (subject to availability of space) and will execute any relevant additional work you require. Any information given by your **PUA** regarding volume, size, weight, cost or any other issue is not binding on us until verified.

Insurance
We recommend that you purchase insurance. Please note, that by choosing not to insure, you are waiving your right for compensation in case of damage or loss. You hereby declare that **Intlmove** has offered you to purchase marine insurance. You hereby further do declare that neither you nor any person, entity acting on your behalf shall assign, grant, authorize or allow any subrogation of your rights against **Intlmove** and its agents in connection with your shipment, and you shall indemnify **Intlmove** and its agents for any loss they incur if you breach your agreement hereunder or as a result of any claim or action of subrogation or otherwise asserted by any third party in connection with your shipment.

Cancellation and Refunds
We will start processing your order on the day we receive your initial deposit. If you cancel your booking prior to pick up, your deposit less a $500 administration fee will be mailed by check to a USA address of your choice. After the Pick Up, if you wish to cancel any remaining portion of your move, for any reason whatsoever, you must provide written notice before such portion is started and the net costs of any such cancelled portion will be credited to your account. Any balance must be cleared in IntlMOVE account before the shipment is released to the customer. If a credit is due to the customer, it will be paid by check after the shipment is taken over by the customer. All cancellations must be received via email before 4:00 PM Eastern Standard Time to be considered received during the same business day; otherwise the cancellation will be considered received the next business day.

Terms of Payment
You may use personal, business or cashier's checks; money orders, or wire transfer payment directly to **Intlmove** bank account. All charges are to be paid in U.S. funds. Any remaining balance is due before pickup. Your shipment will not sail until your account is paid in full. All payments or adjusted balance, must clear in **Intlmove** bank account in order to execute the next stage of your move. In case of non payment, or returned check, your shipment will be put on **hold** until all money due is cleared in our account, and you will be charged an administrative fee the higher of $500 or 10% of the amount due.

Exchange Rate

When the Destination Agent rates are in foreign currency, and converted to US$ in the total price of this Order for Service, the customer hereby accepts and undertakes, to pay, prior to delivery any charge forthcoming due to Exchange Rate fluctuation greater than 3%

Communication by Email

All correspondence will be done by email. You undertake to maintain contact with **Intlmove** at all times, keeping your original email address as on this Order for Service until the move is completed.

Claims Disputes

You hereby agree to submit to the exclusive jurisdiction of any Florida state court of general jurisdiction sitting in Dade County over any action or proceeding arising out of or relating to this Agreement and you hereby agree that all claims in any such proceeding may be heard and determined only in such Florida state court. You also waive any objection to the venue of any such court or that suit is brought in an inconvenient court and you waive any defense by way of setoff and any right to bring any counterclaim in such proceeding.